



February 5, 2024

Dear ETS Patients:

It has been three weeks since the flood and we appreciate your persistence and applaud your commitment to treatment and recovery. Thank you for your understanding as we navigate this situation. Please know that you are our top priority.

Because of the need to expand services at the Renton Clinic and ensure that we are providing services in a safe and respectful way we ask patients to please be aware of these rules and expectations that were outlined and agreed to during the intake process:

1. Please do not arrive before 5:15 AM. Dosing hours are 5:30am – 2:30pm.
2. Once you receive your dose, please leave the premises unless you have a Hopelink ride or are taking the shuttle. If you are waiting for a ride you must stay in the lobby. Once you leave the clinic, we ask you not to return so we can manage the waiting area as efficiently as possible.
3. We rent our space at Renton clinic and our rental agreement does not accommodate loitering. If you are driving yourself, please leave the property after you dose and not return until your next dosing day.
4. No smoking or vaping on the property.
5. No threats of any violence towards ANYONE at any time.
6. No weapons are allowed on the premises, including but not limited to guns, knives, tasers, clubs, brass knuckles, chemical sprays, and restraints.
7. No destruction of agency, staff, other patient property or nearby private or public property.
8. No on-site consumption and/or distribution of any substances or other miscellaneous items such as: cigarettes, lighters, etc.
9. Please refrain from unsafe or disruptive behaviors.
10. No parking in areas that inhibit driveways, sidewalks, or that may cause a traffic obstruction. We want to be respectful of the other tenants in the building.

Remember, you may reach out to your counselor if you are in need of recovery support. You may also call the clinic phone number (206) 223-3644. We will be answering this number during dosing hours, 5:30am – 2:30pm. After hours your call will be routed to an answering service.

Sincerely,

Cathy Perez  
South King County Clinic Manager

Christine Beeman  
Seattle Clinic Manager