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Treatment
Services

Transforming the lives of individuals and their communities
through innovative and effective addiction and social services.

CLINIC SERVICES

REACH

Evergreen Treatment Services Notifies Patients of Data Security Incident

Seattle, WA – February 13, 2023 – Evergreen Treatment Services announced today that it is notifying individuals whose information was involved in a recent cybersecurity incident.

Recently, Evergreen Treatment Services (“ETS”) discovered a cybersecurity incident that impacted its IT systems. Immediately upon identifying the incident, ETS quickly engaged third-party cybersecurity experts to assess, contain, and remediate the incident. Law enforcement was also notified.

An investigation into the scope of the incident was launched to determine what, if any, information was accessed and acquired by the unauthorized party. The investigation determined that certain patients’ information may have been exposed to the unauthorized party, including the following categories of information: name, address, date of birth, Social Security Number and treatment information.

While the investigation did not find any instances of fraud or identity theft that have occurred as a result of this incident, out of an abundance of caution, ETS is notifying individuals whose personal information was involved and providing resources they can use to help protect their information. ETS is offering complimentary credit monitoring and identity theft protection services through IDX. ETS also recommends that individuals review any statements they receive from their health care providers or health insurers. If individuals see any medical services that they did not receive, please call the provider or insurer immediately.

ETS takes its responsibility to safeguard personal information seriously and regrets any concern this incident may have caused. As part of ETS’s ongoing commitment to the security of information, the organization has reviewed and enhanced its data security policies and procedures in order to help reduce the likelihood of a similar event in the future.

Individuals with questions may contact the dedicated call center at 1-833-758-1688 from 6:00 am to 6:00 pm (PST), Monday through Friday, if any current or former patients have questions.

Evergreen Treatment Services sincerely regrets any inconvenience or concern that this matter may cause and remains dedicated to ensuring the privacy and security of all information in its control.