



Notice of Nondiscrimination and Accessibility Requirements in Care Practices

Evergreen Treatment Services (ETS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ETS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ETS also complies with applicable state laws and doesn't discriminate on the basis of creed, gender, gender expression or identity, sexual orientation, marital status, religion, honorably discharged veteran or military status, or the use of a trained dog guide or service animal by a person with a disability.

Evergreen Treatment Services provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

How to file a grievance

If you believe that Evergreen Treatment Services has failed to provide these services or discriminated in another way, please ask any ETS staff member for a grievance form to complete. You can also file a grievance with your Managed Care Organization.

You can also file a civil rights complaint with: U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the [Office for Civil Rights Complaint Portal](#), or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C. 20201
800-368-1019, 800-537-7697 (TTY)

If you need help filing a grievance, contact U.S. Department of Health and Human Services, Office for Civil Rights toll-free at: 1-800-368-1019, TDD: 1-800-537-7697.

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.