2025 ANNUAL REPORT



Strengthening Connections to Care

Evergreen Treatment Services

CLINIC SERVICES | REACH

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OUR MISSION

To transform the lives of individuals and their communities through innovative and effective addiction and social services

OUR VALUES

- Equity
- Innovation
- Collaboration
- Integrity
- Respect

Evergreen Treatment Services has been providing opioid use disorder treatment and street-based outreach services in western Washington since 1973. We serve nearly **13,500 people every year** in our three clinics and through services we bring into the community. Following a healing-centered approach, we aim to keep people as safe and healthy as possible. We build long-term, compassionate relationships with those we serve to best understand and support them in meeting their recovery goals—like to reduce drug use, find housing or employment, or reconnect with their families.

A NOTE FROM STEVE AND NATHAN

Dear ETS Community,





People find their way to ETS by many routes. Some walk into one of our clinics in Seattle, Renton, or Olympia. Some meet an outreach worker on the sidewalk, a LEAD program case manager in a police precinct, or a care navigator in a hospital. Some meet a milieu coordinator in one of our drop-in spaces or a nurse at one of our mobile clinics. Some might even begin treatment from inside a jail. However they arrive, our job is the same: connect them to care and keep strengthening those connections until they've met their goals, however long that takes. In 2025, we made that connection for nearly 13,500 people across the Puget Sound region.

In the pages that follow, we present our 2025 annual impact report. This report highlights not only the broad array of mission services and supports we provide through our two service divisions but also specifically features innovations in how we're expanding access to methadone dosing, deepening care coordination through collaboration with strategic partners, helping to cure Hepatitis C, and continuing to help our participants attain and retain housing. It is particularly notable that although over 90% of our LEAD program participants were unhoused at the time of their entry into the program, nearly 50% were housed by the end of the year!

This year also marked the end of an era. After 29 years, we closed our Seattle clinic site at 1700 Airport Way S. and relocated to a temporary location in Georgetown in preparation for the construction of our health and recovery campus.

As always, we are so grateful for our partners, funders, volunteers, and staff who carried this work forward every day. We also thank our board, especially Jessica Marquardt, who stepped down as chair of the board at the end of 2025 after guiding ETS through two years of challenge, opportunity, and change. Finally, to everyone who gave, volunteered, advocated, or showed up for our participants in 2025: thank you for standing with us in our 52nd year!

Steve Woolworth, PhD, Chief Executive Officer & Nathan Bays, Board Chair





YEAR AT A GLANCE

13,499
participants served

40%
of participants served were enrolled in treatment for opioid use disorder

187
participants moved into permanent housing

1,075
participants supported in retaining their housing

6,807
doses of opioid overdose reversal medication distributed

WHO WE'RE HERE FOR

ETS participants come from all walks of life and are on unique paths to healing.

In 2025, ETS provided compassionate, life-saving care to nearly 13,500 people across the Puget Sound region. Despite their diverse backgrounds, these individuals enter a system where systemic racial disparities still dictate health outcomes. According to Public Health – Seattle & King County, more than 900 people died by opioid-related overdoses in King County in 2025. While this reflects a slight decrease from previous years, profound inequities persist: Black and African American people experience an opioid overdose rate approximately three times higher than other racial and ethnic groups, yet remain significantly less likely to receive medications for opioid use disorder (MOUD) or possess naloxone, an overdose reversal medication. Addressing these disparities requires an organization that reflects the community it serves.

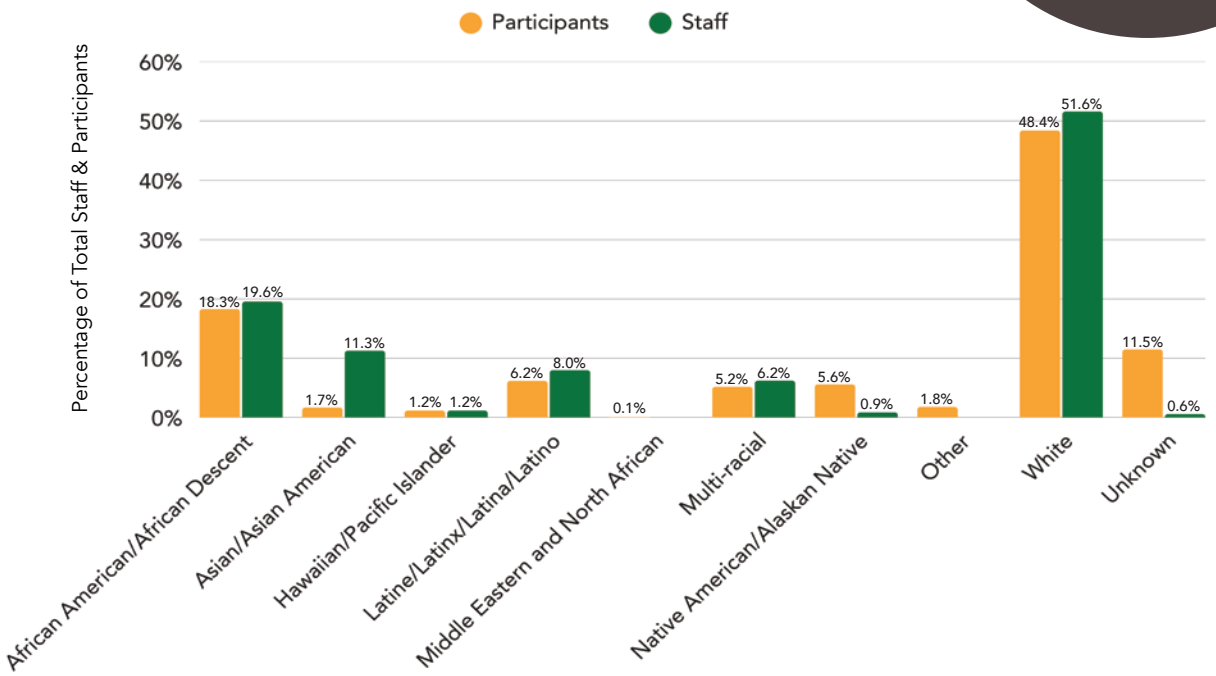
Today, our participant population and staff demographics are nearly identical. This representation is foundational to our 2025-2027 Strategic Plan initiative: Cultivate an Anti-Racist, Transformational Culture.

We believe that true healing happens when participants see themselves reflected in their care teams, and when staff feel a profound sense of safety and belonging. To move toward becoming a fully anti-racist organization, ETS is transforming our internal systems and processes. By fostering a culture where team members learn from one another, we deepen our shared anti-racist and inclusive values, ensuring that our internal equity fuels more just, equitable care for our participants.

RACIAL REPRESENTATION

ETS Staff and the People We Serve

41%
of participants are people of color





EXPANDING OUR SERVICES

To meet our participants where they are, we expanded flexible, low-barrier treatment options like jail dosing and video dosing services. These innovative programs break down traditional barriers to care, ensuring that systemic barriers or incarceration do not interrupt a person's path to healing.

686
people participated in jail dosing

143
people participated in video dosing

"I want other people to know that they can do it too."

- Maria, ETS Participant

Maria has been a participant in our REACH program for several years. She began living on the street at age 12 and struggled with harmful drug use for most of her life. Maria's drug use strained her family ties, and she went years without seeing her children. Maria shared her recovery journey with ETS and what **Moving Mountains** means to her at our inaugural **Roots of Recovery gala** at the Seattle Convention Center's Summit.

Maria's Story:



ADVOCATING FOR PARTICIPANTS AT THE STATEHOUSE

ETS represented two important advocacy days at the Washington State Capitol: **Recovery Advocacy Day** on February 6 and **Housing & Homelessness Advocacy Day** on March 14, 2025. These events offered meaningful opportunities for ETS staff to join statewide coalitions, speak directly with legislators who represent their district, and champion the priorities that matter most to our participants and the communities that we serve.



CLINIC SERVICES BY THE NUMBERS

One of two service divisions, Clinic Services carries out the ETS mission by providing recovery support services to people diagnosed with opioid use disorder (OUD) at three service locations in Seattle, Renton, and Olympia, and through our Treatment in Motion (TIM) program.

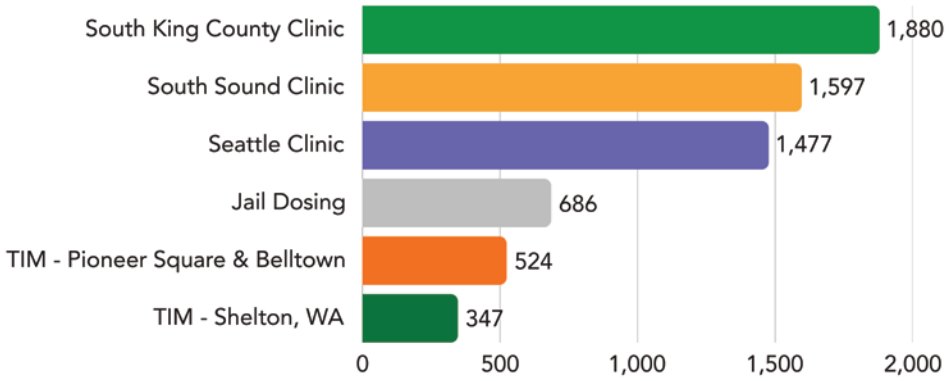
90%
of enrolled participants receive their medication within 24 hours of first contact

2,147
of participants were new or re-engaged in treatment

260+
zip codes associated with participants served

30%
of participants who tested positive for Hepatitis C achieved a cure

UNIQUE PARTICIPANTS SERVED BY LOCATION



WHAT IS TREAMENT IN MOTION?

Treatment in Motion (TIM) brings medication for opioid use disorder to participants. Our mobile clinics are staffed by nurses, counselors, case managers, medical providers, and community safety specialists who meet people where they are.

SUPPORTING NAVIGATION TO CARE

As our participants navigate systems of care, ETS staff are there to support them on their journey. In 2025, ETS staff were embedded with the following partner organizations to coordinate care and link people to services like opioid use treatment, mental health care, primary care, and housing:

- Chief Seattle Club
- DESC's ORCA Center
- Harborview Medical Center
- King County Public Health
- Valley Medical

Through strong partnership, ETS is building a network of support for people all along the continuum of addiction—from active drug use to recovery—connecting people with what they need to be successful.

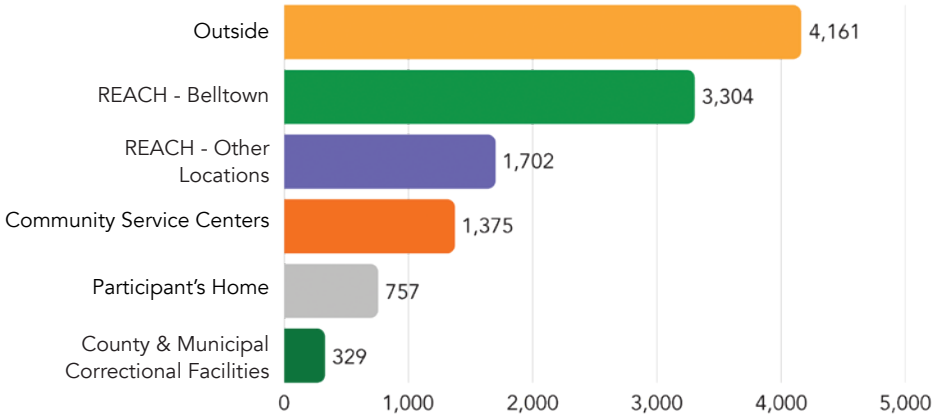
539
individuals at elevated risk of overdose received overdose prevention and treatment navigation services through the mobile CHOICE Team



REACH BY THE NUMBERS

One of two service divisions, REACH carries out the ETS mission through street-based outreach and case management to people living unhoused or unstably housed through four service domains: Outreach, Housing, Integrated Care, and Community Justice. Each domain supports people facing overlapping, complex challenges: chronic homelessness, drug and alcohol use, serious health conditions, and significant impact from poverty, racism, and incarceration.

UNIQUE PARTICIPANTS SERVED BY LOCATION



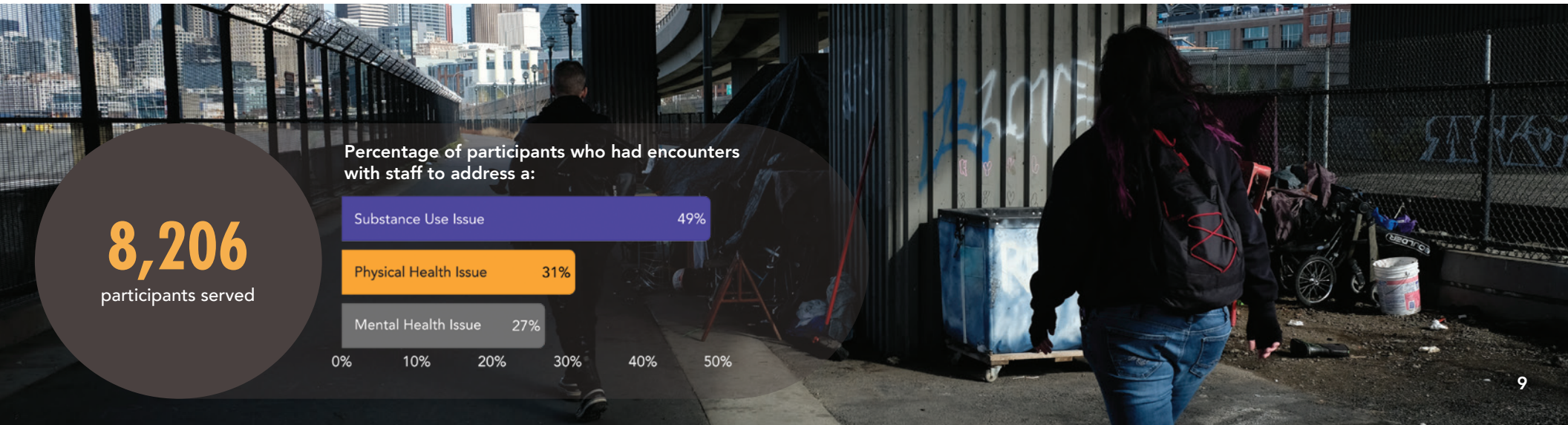
85,495
REACH staff visits to provide care to a participant

1,640
homeless participants worked toward meeting a housing goal

299
overdose prevention and treatment navigation services provided by CHOICE* Team

49%
of LEAD clients were housed by the end of 2025, while only 10% were housed upon enrollment

*CHOICE is a two-person mobile team that provides treatment navigation, overdose and disease prevention services, and real-time information on drug supply risks to people experiencing homelessness in underserved areas. By bringing care directly to those most at risk, CHOICE helps individuals stay healthier and engaged while navigating an increasingly toxic drug supply.



ROOTED IN COMMUNITY

In 2025, ETS gathered with neighbors, partners, and participants to celebrate recovery and honor lives lost. From our first Hike for Recovery and inaugural gala to International Overdose Awareness Day events, community carried our work forward. We also said goodbye to our longtime Seattle Clinic as we make way for what's next.



ROOTS OF RECOVERY

At our 8th Annual Roots of Recovery event, we proudly presented the **Evergreen Trailblazer Award** to **Suzanne Hittman**, honoring her commitment to ETS's mission.



ETS's **8th Annual Roots of Recovery** and gala at the Seattle Convention Center's Summit was a standout success. Our community came together to celebrate healing and recovery while raising vital funds for ETS's treatment and behavioral-health programs.



Read our **2025 Event Impact Report** to learn more about ETS's inaugural gala.



HIKE FOR RECOVERY

To kick off Recovery Month, we hosted our **Hike for Recovery**; an interactive, family-friendly, and community-oriented event for participants of all ages. Hikers chose from three different routes, ranging from 2-6 miles. Together we hiked in honor of the many paths people take towards recovery.



PROMOTING OVERDOSE AWARENESS

ETS promoted overdose awareness and participated in **International Overdose Awareness Day** at two community events in Seattle and Renton, and at our very own clinics across the region. Each event was centered on healing, connection, and honoring lives lost to accidental drug poisoning.



After 29 years, our Seattle Clinic site at 1700 Airport Way S. closed and moved operations temporarily offsite to 317 S. Bennett St., marking the end of an era. Our dedicated team supported our participants through this move, ensuring seamless continuity every step of the way. ETS is excited about what's ahead—with the generous support of funds from the City of Seattle and the Washington State Legislature, we're preparing for a major construction project at the original 1700 Airport Way S. location to **build a brand-new campus** to better serve our participants.

WHO GUIDED THE WORK

Our Leaders



Christine Beeman
Director of Clinic Operations



Robert Bienvenu
Director of Human Services



Michelle Conley, MSW
Director of Integrated Care



Dr. Paul Grekin
Medical Director



Febben Fekadu
Director of Housing



Brandie Flood, MSW
Director of Community Justice



Chloe Gale
VP of Policy & REACH Strategy



Kelley Craig
VP of REACH



Ivana Lichtscheidl
VP of Quality Improvement & Risk Management



Becca Judy
Chief Operations Officer



Melisa Kariuki, RN
Director of Nursing



Donavan Lam, CPA
Chief Financial Officer



Tavia Rhodes
VP of Philanthropy & Communications



Karen Salinas, MPH
Director of Outreach



Sean Soth
VP of Clinic Services



Michael Walker
VP of Employee Experience



Whitney Walker
Director of Information Management



Jian Wong, MBA
VP of Information Technology



Steve Woolworth, PhD
Chief Executive Officer

2025
BOARD OF DIRECTORS

Jessica Marquardt, **Chair**

Vincent Ardea, **Vice Chair**

Nathan Bays, **Secretary**

John Thein, **Treasurer**

Portia Blanchette

Faith Boyd

Miles Folks

Caitlin Fuller

Christina Clayton

Eric Greening

Paul Ishii

Kelli Larsen

Steve Pickette

Elizabeth Rubin

Felicia Salcedo

Grace Wiener

BOARD MEMBER SPOTLIGHT: PAUL ISHII



Board Member Since
2017-2025

How have you seen ETS evolve since you joined the board?

"For so long before I started on the board, drug use and treatment were like this dark, spooky closet. No one wanted to talk about it. Then middle-class America started to use opioids. It started hitting everybody. ETS had to grow pretty rapidly to meet the increased need for treatment. We needed to scale up our communications, fundraising, and staffing efforts. Molly Carney did such a great job, and then Steve Woolworth took the helm and conceptualized all this growth."

What stands out to you about ETS's impact in communities in western Washington?

"We're so much more visible now. The community knows about and respects our work. The fact that ETS is helping to save people's livelihoods, every day—that's the aha moment. I think there's a greater understanding that addiction can happen to anybody."

What are your hopes for ETS in the coming years?

"I look forward to seeing the health and recovery campus built and in action. Our ultimate goal is to work toward a world where no one even needs treatment services. So, to get there, I hope they continue doing this great work and keep finding new solutions to improve people's lives."

Did your way of seeing things change throughout your board service?

"I have certainly learned not to jump to conclusions. Once people better understand drug use, they become more understanding and compassionate. Seeing how ETS and REACH address issues differently, and not from a place of punishment, has expanded my thinking."



337 ETS Staff

50 Volunteers

810 Volunteer Hours

5 Fellows

2 Interns

WHO MADE OUR WORK POSSIBLE

Thank you, Funders!

Thank you to every individual, foundation, and corporate sponsor who contributed to ETS during our 52nd year. Your support and partnership helps us continue meeting people where they are, offering new possibilities, recovery support, and compassionate services to our community.

BUSINESSES & CORPORATIONS

AGENCY Software Services
A La Mode Pies
Ankrom Moisan
Arthur J. Gallagher & Co
Askatu Bakery
Aspect Consulting
Aurora Commons
Blue Danube
Cafe Flora
Capital Group
Center for Spiritual Living
Central Lutheran Church of the Holy Trinity
Chief Seattle Club
Commune Yoga
Costco
Ever Loved, Inc.
Friends of Waterfront Park
Gates Foundation
Gather Consignment
Google
Google Ad Grants
Honey Bee Bakery
KeyBank
Krekow Jennings
Lawrence Livermore National Laboratory
LYSSN
Macrina Bakery
MedMax RX
Metropolist
Metropolitan Market
Microsoft
Minerva Strategies
Molina Healthcare of WA
MOPOP
Moss Adams
Plymouth Housing
Premera Blue Cross
Purpose. Dignity. Action.
Regence
Sellen Construction
Skyline At First Hill
Sleeping Lady Resort
SODO BIA
Sprague Israel Giles
The Burke Museum
The Crocodile
University of Washington
Van Ness Feldman LLP
Vistapharm
Washington Recovery Alliance
Wellpoint
Xpio Health
Zo Good Cupcake

FOUNDATIONS

Brettler Family Foundation
Loomis Foundation
Nathanson Family Foundation
Norman Archibald Foundation
Pacific Hospital PDA
Pek Family Foundation
Pine River Foundation
Residence XII Foundation
Social Justice Fund Northwest
The Catania Family Foundation
Theodore Cross Family Charitable Foundation

GOVERNMENT

City of Seattle
King County
King County Metro
King County Regional Homelessness Authority
WA State Department of Commerce
WA State Healthcare Authority

455 INDIVIDUALS

37 EVERGREEN GEMS
GIVE EVERY MONTH

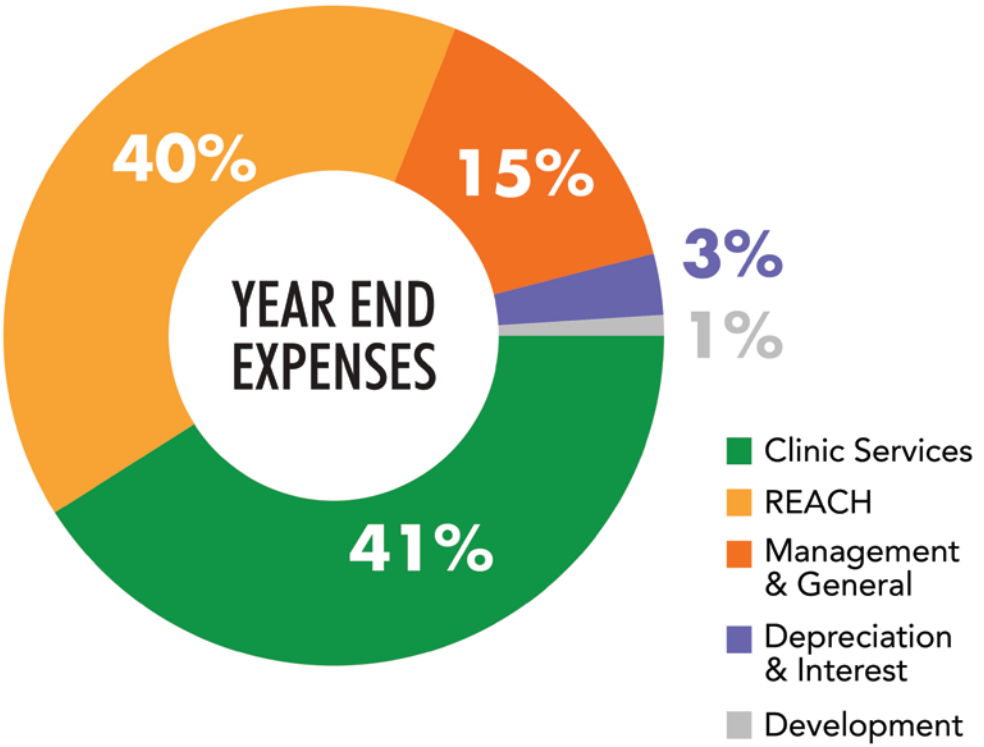
53 CORPORATIONS

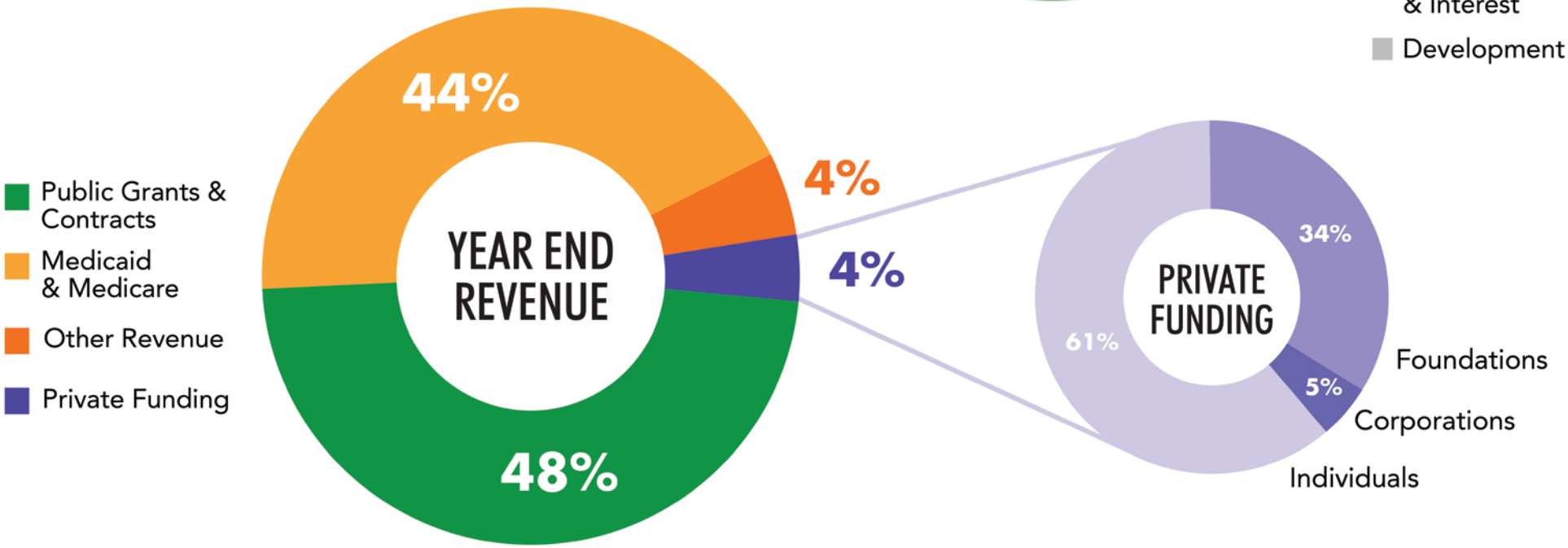
11 FOUNDATIONS

TOTAL REVENUE

$49,561,026

FISCAL YEAR 2025







TOGETHER, WE CAN MAKE A DIFFERENCE IN OUR COMMUNITY.

Your investment builds a stronger, healthier, and more connected community where people can access support, stability, and opportunities to thrive such as:

- Case management
- Counseling
- Housing support
- Integrated Care
- Medications for opioid use disorder
- Street-based outreach

Make a Difference Today

1. Visit our website at evergreentreatment.org/donate or scan the QR code below and choose your donation amount.
2. Send a check payable to:

Development Office
Evergreen Treatment Services
1737 Airport Way S 130C,
Seattle, WA 98134

All donations to Evergreen Treatment Services are tax-deductible.

Thank you for being part of the change.

Evergreen Treatment Services
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